

**Overview:**

Visionary technology executive with 30+ years of cross-sector leadership experience driving digital transformation, innovation, and operational excellence. Proven track record of modernizing legacy systems, leading enterprise-wide IT strategies, and delivering secure, cloud-first infrastructures. Builds high-performing teams and leverages emerging technologies (AI, IoT, Data Analytics) to elevate organizational performance, resilience, and citizen engagement.

Adept at fostering cross-functional collaboration, managing multimillion-dollar budgets, and implementing scalable, cloud-native platforms. Recognized for championing agile methodologies, advancing smart city initiatives, and leveraging emerging technologies, including AI, IoT, and data analytics, optimizing performance, and enhancing digital services. Trusted advisor to executive leadership committed to inclusive leadership, cybersecurity, and organizational resilience.

**Professional Experience:**

**Managing Director, Hartman Executive Advisors (2022 – Present)**

- Advised public/private clients on AI/ML adoption, cloud strategy, and enterprise data governance—enhancing operational resilience and data maturity.
- Spearheading technological advisory services, aligning technology and data solutions with business objectives to drive outcomes and profitability.
- I have led comprehensive engagements from scoping to implementation of various systems, including CRM, ERP, SIS, GIS, TPS, DSS, ESS, Asset Management, GCC/GCC-High, COOP/DR Planning, RPA, AI/ML, Data Warehouse, ETL, and Public/Private/Hybrid/Government Cloud, and serving both public and private clients Nationwide.

**VP, (CIO) - Chief Information & Innovation Officer, The City of Boston (2018 – 2022)**

- Provided strategic leadership for citywide technology modernization, leading comprehensive digital transformation efforts across 142 departments.
- Directed the overhaul of legacy systems, implementing cloud-first strategies and modern platforms that improved efficiency and data accessibility.
- Spearheaded enterprise-wide IT governance frameworks and strategic roadmaps to ensure alignment between technology and operational priorities.
- Built and led a high-performing team of over 200+ technology professionals across application development, cybersecurity, network infrastructure, and support services.
- Developed enterprise-wide IT governance frameworks aligning 142 departments to strategic goals.
- Delivered citywide cloud modernization, improving operational efficiency and data transparency.
- Mentored 200+ IT professionals across infrastructure, cybersecurity, and app development.
- Financial Systems Upgrade: I spearheaded the implementation of a new financial management system, providing real-time visibility into budget performance. This system enabled accurate forecasting, improved financial reporting, and enhanced decision-making abilities.

**VP & (CIO) – Chief Information Officer, District of Columbia Government - Washington, DC (2016 – 2018)**

- Led the modernization of human service delivery through cloud-based and mobile technologies.
- Guided cross-functional technology teams through complex implementations while strengthening technical governance and agile delivery models.
- Collaborated with executive leadership and external partners to launch AI-driven benefit eligibility tools and data-sharing platforms.
- Directed the strategic direction of technology, overseeing large-scale system launches, budgeting, and risk assessment. Established overarching technology strategy and architecture.
- Crafted and aligned technology strategy with evolving stakeholder needs, ensuring infrastructure supported organizational growth and change.

- Led Deployment of an international enterprise-wide PMO office to support a **\$68.2M** multi-phase case management system.

**SEI Inc. (2000 – 2016)**

**Executive Director of Global IT Operations, VP & Chief Data Officer (CDO) (2008 – 2016)**

As Chief Data Officer, I have championed the use of data analytics to drive innovation and business growth. I have spearheaded initiatives to harness the power of big data and advanced analytics, enabling the organization to gain deeper insights into customer behavior, market trends, and operational efficiency.

- Managed a substantial IT organization, focusing on business transformation, data strategy, and Data Governance Framework: Implemented a robust data governance framework that improved data quality by **30%**, reduced data duplication by **25%**, and enhanced regulatory compliance across the organization.
- Cost Reduction: Streamlined data management processes, resulting in a **20%** reduction in data storage costs and a **15%** improvement in data processing efficiency.
- Oversaw developing and implementing a comprehensive data strategy, leading to a **30%** increase in data accuracy and a **20%** reduction in data processing time.
- Led the successful integration of multiple data sources, enabling the seamless data flow and enhancing business intelligence capabilities across the organization.
- Directed M&A technology assessments and post-acquisition integrations.
- Facilitated company expansion from one to 176 locations across the US and EU, scaling IT support accordingly.

**Executive Director of IT Support & Telecomm, VP & Chief Information Security Officer (CISO) (2000 – 2008)**

As a Chief Information Security Officer, I have safeguarded organizations' digital assets and sensitive information.

My key achievements have successfully transformed the organization's security posture by implementing a multi-layered architecture.

- Security Architecture Transformation: Led the design and implementation of a multi-layered security architecture that reduced the risk of data breaches by **40%** and enhanced the organization's ability to detect and respond to threats in real time.
- Regulatory Compliance: Achieved and maintained compliance with key cybersecurity regulations, resulting in successful audit outcomes and preserving the organization's reputation in a highly regulated industry.
- Risk Management Leadership: Developed an enterprise-wide risk management framework that reduced the organization's risk exposure by **30%**, ensuring that critical vulnerabilities were identified and addressed proactively.
- Security Awareness Enhancement: Increased employee participation in security training programs by 50%, leading to a significant reduction in phishing-related incidents and an overall improvement in security hygiene.
- Vendor Risk Management: Established a comprehensive vendor risk management program that ensured third-party partners met the organization's security standards, thereby reducing supply chain risks.

### **Innovation and Future-Ready Security**

- As the threat landscape evolves, my role as CISO has also involved staying ahead of emerging trends and technologies.
- Build and mentor a top-tier security team, ensuring robust succession planning and continuous professional development.
- Work closely with other executives to establish the organization's risk tolerance and develop comprehensive risk management strategies.
- Implement and Oversee Security Policies and Protocols.
- Led data security initiatives, managing a **\$12.3M** budget and the Security Operations Center (SOC).
- Achieved a **99.2%** SLA satisfaction rate and mentored a high-performance executive team.

### **Education:**

**M.Sc. Information System Management**, Strayer University

**B.Sc. Political Science & International Relations**, West Virginia Wesleyan